

COVID-19 UPDATE-16th February 2021

Dear Customer,

We are writing to advise of temporary delays we are experiencing in being able to fulfil Green Johanna orders. You may have read in the national press of the chronic shortage of cardboard in the UK due to the impact of huge increases in e-commerce levels due to lockdown and difficulties in importing cardboard base from Europe due to Brexit and general freight-related issues.

Regrettably, this has caused a short delay in the arrival of our latest consignment of Johannas. However, these are now due to arrive on Tuesday 23rd February **and we will dispatch all orders received by Sunday 14th February by the end of week commencing 22nd February. Orders received from Monday 15th February will be dispatched immediately after the back orders are cleared, but up to 10 working days should be allowed for dispatch until further notice.**

Unless we hear from you, we will dispatch your order in its entirety as soon as possible in accordance with the above. Should you wish for us to dispatch other lines on your order separately or cancel your order please email robhalford@greatgreensystems.com or call our call centre on 0800 731 2572.

Please note that no other product lines are currently impacted by this situation.

Kind regards

Great Green Systems Ltd