

**COVID-19 UPDATE-26<sup>th</sup> March 2021**

Dear Customer,

We are writing to advise of temporary delays we are experiencing in being able to fulfil Green Johanna orders due to supply chain issues combined with exceptional demand.

We are expecting the next consignment to reach us on 8<sup>th</sup> April and will then dispatch all orders as quickly as possible in date order. If you have not already received a dispatch confirmation from us this will be the earliest date that we can ship your Green Johanna. **For new orders please allow up to 15 working days for dispatch until further notice.**

Unless we hear from you, we will dispatch your order in its entirety as soon as possible in accordance with the above. Should you wish for us to dispatch other products on your order separately or cancel your order please email [robhalford@greatgreensystems.com](mailto:robhalford@greatgreensystems.com) or contact our call centre on 0800 731 2572.

Please note that no other products are currently affected by this situation.

Kind regards

Great Green Systems Ltd